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## Chief Executive's Office

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Date: 26 October 2007

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**Chief Executive:** Donna Hall

**Chorley**  
Council

Town Hall  
Market Street  
Chorley  
Lancashire  
PR7 1DP

Dear Sir/Madam,

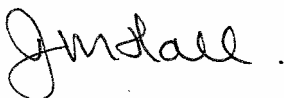
## **CHORLEY SOUTH COMMUNITY FORUM - WEDNESDAY, 7TH NOVEMBER 2007**

You are invited to attend the meeting of the Chorley South Community Forum to be held at the United Reformed Church, Railway Road, Adlington on Wednesday, 7th November 2007, commencing at 7.00 pm. The agenda for the meeting is set out overleaf.

Representatives of Chorley Borough Council, Lancashire County Council, the respective Parish Councils, Lancashire Police, Central Lancashire Primary Care NHS Trust and local community groups will be present.

Members of the public are strongly encouraged to participate in the proceedings of the Forum meeting. As well as the provision for the public to speak for up to five minutes on any item on the agenda, a period of up to 30 minutes is allowed for them under agenda item 7 to ask questions and express views on any matter relating to the provision of local services in the Chorley South Community Forum area.

Yours sincerely



Chief Executive

### **Distribution**

1. Agenda and reports to Councillor John Walker (Chair), Councillor Ken Ball (Vice-Chair) and Councillors Nora Ball, Pat Case, Michael Davies, Catherine Hoyle, June Molyneaux and Mrs Stella Walsh for attendance.
2. Agenda and reports to Paul Morris (Deputy Chief Executive and Lead Officer), Keith Allen (Streetscene Manager) and Jo Oliver (Environment and Waste Products Officer) for attendance.
3. Agenda and reports to Lindsay Hoyle (Member of Parliament) for attendance.
4. Agenda and reports to County Councillor Edward Forshaw for attendance.

Continued....

5. Agenda and reports to representatives of Adlington and Coppull Parish Councils, Lancashire Police and Central Lancashire Primary Care NHS Trust for attendance.
6. Any resident in the area.
7. Local Community/Voluntary/Residents/Tenants Groups in the area.
8. Housing Associations in the area.
9. Any Employer or Business in the area.

**This information can be made available to you in larger print or on audio tape, or translated into your own language. Please telephone 01257 515118 to access this service.**

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپ کی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کیلئے براہ مہربانی اس نمبر پر ٹیلیفون

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## AGENDA

1. **Welcome and Introduction by the Chair of the Community Forum (Councillor John Walker)**

2. **Apologies for absence**

3. **Minutes of previous meeting (Pages 1 - 8)**

The minutes of the last meeting of the Chorley South Community Forum held on 20 June 2007 at Coppull are attached for confirmation.

4. **'You Said, We Did' (Pages 9 - 12)**

A copy of the schedule detailing the action taken on issues raised at the Chorley South Community Forum meeting held on 20 June 2007 is attached.

5. **Chorley Community Agenda**

Representatives from the following organisations will attend and report on any local issues/initiatives within the area of the Community Forum.

a) **Lancashire Police Issues**

b) **Chorley Borough Council Issues**

An Officer from the Neighbourhoods Directorate will attend the meeting to explain and demonstrate the available service design options for future kerbside refuse and recycling collections.

c) **Lancashire County Council Issues**

d) **Parish Council Issues**

Coppull Parish Council has indicated that its Chair wishes the meeting to discuss Chorley Council's 'Alleygates' scheme.

Other issues may be raised at the meeting.

e) **Central Lancashire Primary Care NHS Trust Issues (Pages 13 - 14)**

An Officer from the Primary Care Trust will attend the meeting to give a short presentation of the PCT's Community Engagement Development Strategy and Action Plan.

A copy of the consultation letter outlining the details is attached.

6. **The 3 Big Issues**

The Chair will report at the meeting on the outcome of the recent survey to identify the 3 big issues affecting the Chorley South Community Forum area.

7. **Open Forum**

A period of 30 minutes will be allocated to allow members of the public to raise questions and express views on any matters relating to local services affecting the community.

Question cards will be available at the meeting for members of the public to complete and hand in before the start of the meeting. Where possible questions will be answered on the night. If a question cannot be answered a written response will follow.

8. **Feedback / Items for Next Meeting**

Members of the Public will be invited to express their views on the format of the meeting and to submit issues for consideration at the next meeting.

9. **Any other urgent business**

## Chorley South Community Forum

**Wednesday, 20 June 2007 at  
Royal British Legion Club, Springfield Road, Coppull**

**Present:** Councillor John Walker (Chair), Councillor Mrs Pat Case (Lancashire County and Chorley Borough Councillor), Councillor Miss J Molyneaux and Councillor Mrs S Walsh

**Co-opted Members:** County Councillor E Forshaw (Lancashire County Council), Parish Councillors David Cole and Janet Cole (Coppull Parish Council), Parish Councillor Linda Eubank (Coppull Parish Council), Parish Councillor Philip Pilling (Anderton Parish Council), Parish Councillor Alan Styles (Heath Charnock Parish Council), Paula Fodor (Acting District Partnership Officer, Lancashire County Council), Inspector Jo Keay (Lancashire Constabulary), PC Andy Woodward (Community Beat Manager), Maureen Harrison and Victoria Dewhurst (Central Lancashire Primary Care Trust)

**Chorley Borough Council Officers:** Paul Morris (Deputy Chief Executive/Executive Director (Corporate and Customer)), Lorraine Charlesworth (Director of Human Resources), Keith Allen (Streetscene Manager), Lorraine Cross (Leisure Services Manager), Steve Pearce (Assistant Head of Democratic Services), Jo Oliver (Environment and Waste Products Officer) and Tony Uren (Democratic Services Officer)

**Also present:** Beverley Gore (Lindsay Hoyle MP's office)

18 residents of Adlington, Heath Charnock and Coppull

### 07.10 WELCOME AND INTRODUCTIONS

The Chair (Councillor J Walker) welcomed everyone present to the second meeting of the Chorley South Community Forum, and indicated that representatives of Chorley Borough Council and its Community Forum partners (Lancashire County Council, the Parish Councils for the Forum area, Lancashire Constabulary and Central Lancashire Primary Care Trust) were present at the meeting to answer residents' queries.

### 07.11 APOLOGIES FOR ABSENCE

Apologies for absence were submitted on behalf of Councillors Kenneth and Nora Ball.

### 07.12 MINUTES OF LAST MEETING

The minutes of the first meeting of the Chorley South Community Forum held at Adlington on 21 February 2007 were confirmed as a correct record, subject to the correction of Minute 6(i) (Open Forum) to clarify that an assurance was given that the Borough Council would be represented at the Public Inquiry that could result from the Lancashire County Council's refusal of planning permission for sand extraction and landfill at Sandhams Quarry, Adlington.

### 07.13 "YOU SAID WE DID"

Copies of a schedule detailing the action that had been taken on relevant issues raised at the Chorley South Community Forum on 21 February 2007 were distributed at the meeting.

County Councillor Mrs P Case referred to the issue regarding the plans for 20mph speed zones on certain roads in Adlington, and indicated that the Lancashire County Council were about to approve a speed management strategy which would require a major review of speed limits within villages and a total of 130 'A' and 'B' roads

throughout the County. A separate prioritisation system would need to be taken into account for roads other than 'A' and 'B' roads, but a consistent approach would be necessary in dealing with all the current requests for reviews of speed limits.

#### 07.14 LANCASHIRE POLICE ISSUES

The Chair welcomed Inspector Jo Keay (the Police Inspector responsible for the Adlington, Coppull and Wheelton areas) and PC Andy Woodward (Coppull Community Beat Manager), who were accompanied by a Police Constable and a Police Community Support Officer.

Inspector Keay gave an overview of the Police's performance over the past 12 months in their quest to reduce the overall level of crime in the district, indicating that there had been an overall reduction of 8.7% in crime statistics for the three areas since January 2007, with a reduction of 16% in the British Crime Survey (BCS) comparator offences (against which the Police's performance was measured) over the same period. The statistics had revealed reductions in all but two categories of crime (ie vehicle theft (which had increased by one since last year) and theft of pedal cycles (which had increased by 10 offences)).

The Inspector confirmed that the Police were about to re-launch 'Operation Summer Nights', a multi-agency approach that would involve the Police working alongside its partners in visiting problem 'hot spots' and other locations to target anti-social behaviour and raise awareness of community safety and drink/drug related issues to young people. Funding was to be made available for additional police patrols during the Summer Nights operation, which was set to run from 1 July to 31 August 2007. Leaflets promoting the initiative were distributed at the meeting.

Leaflets advertising the 'Crime Stoppers' facility, whereby members of the public could report crimes and suspicious incidents in confidence to the Police, were also available at the meeting.

Inspector Keay introduced the Police Community Support Officer (PCSO) present at the meeting, who was one of 12 Officers partly funded by the Borough Council who were working across the area. The PCSOs provided substantial support and assistance to the Police who were looking to develop and enhance the role of the Support Officers.

Finally, Inspector Keay advised the Forum that PC Andy Woodward, the Community Beat Manager for Coppull, had been nominated to represent the whole of Lancashire Constabulary's Southern Division in a national competition for Community Beat Manager of the Year.

#### Questions raised at meeting:

- (i) A resident referred to the speed of some traffic on Spendmore Lane, Coppull and asked when speed cameras would be introduced.

Response: Inspector Keay confirmed that the mobile equipment had been acquired and that Officers had been trained to use the speed cameras which would shortly be deployed on lengths of Spendmore Lane, Coppull at various times of the day. The road safety problems caused by speeding traffic had been identified as a PACT priority issue and the new equipment was expected to deter drivers from speeding on those roads.

- (ii) County Councillor Mrs Case drew attention to the problems and dangers caused by the excessive speeding of traffic on de-restricted roads in the rural areas (eg Long Lane, Heath Charnock) and asked for the Police's views on any remedial action that could be taken.

Response: Inspector Keay reminded the Forum that the Police and Highways Authority had to operate within stipulated Government guidelines and regulations, which took into account road fatalities and other accident statistics when traffic management and road safety measures were being contemplated.

However, the issue would be raised at the Lancashire Road Safety Project meeting, which comprised representatives of the Police and the Lancashire County Council. The Officers would debate the extent of current problems and potential solutions (eg whether Speed Indicator Devices (SPIDs), or other speed restriction measures would be beneficial on certain lengths of rural roads) in the context of the Government's new Speed Strategy and review of rural speed limits.

A progress report could be presented to the next Forum meeting.

#### **07.15 LANCASHIRE COUNTY COUNCIL ISSUES**

(a) Highfield Farm, Coppull

County Councillor E Forshaw drew attention to an application from the owners of Highfield Farm, Jolly Tar Lane, Coppull for retrospective planning permission for the composting of shredded green waste and the construction of a concrete pond. The application was due to be determined by the Lancashire County Council's Development Control Committee on 4 July 2007, following a site visit on 2 July. County Councillor Forshaw said that he would welcome any comments and views from local residents in advance of the County Council's decision.

A local resident queried whether the operator was using vehicles legally licensed by the Traffic Commissioners, an issue that would need to be raised with the County Council's lawyers.

The outcome of the County Council's deliberations on the planning application would be reported to the next Forum meeting.

(ii) No Cold Calling Zones

County Councillor Mrs P Case advised the Forum of an initiative being promoted by the Trading Standards Institute in conjunction with the County Council and the Police to encourage small residential areas to set up 'No Cold Calling Zones', defined by clear signage.

The scheme aimed to tackle the problem of doorstep criminals who were known to target particular properties, areas or residents and especially vulnerable people, such as elderly persons living alone. The scheme would educate local residents on how to deal with cold callers and give them the confidence to refuse doorstep salesmen and canvassers.

The Parish Council representatives were requested to consider identifying selected areas within their Parishes that were likely to benefit from designation as a 'No Cold Calling Zone'. Leaflets and information packs offering advice and guidance on the procedures in establishing the zones, possible funding from key partners and the roles of residents were displayed at the meeting.

#### **07.16 CENTRAL LANCASHIRE PRIMARY CARE NHS TRUST ISSUES**

The Chair welcomed Maureen Harrison and Victoria Dewhurst from the Central Lancashire Primary Care Trust (PCT).

Maureen told the Forum that the two Officers would be happy to hear the views and questions of any Parish Council representative or local resident on any aspect of the health services provided by the PCT. If the Officers were unable to answer the questions spontaneously, they would seek an answer from their colleagues and respond to the questions. Maureen indicated that both she and Victoria would be available at the close of the meeting to speak to other attendees.

## 07.17 PARISH COUNCIL ISSUES

Prior to the Forum meeting, each constituent Parish Council had been invited to submit any issues or questions which they wished to raise or promote at the meeting. In response, the following questions had been submitted by the Parish Councils indicated:

### Issues/Questions raised by Anderton Parish Council

#### 1. Parking on Ashfield Road, Anderton

“For many years we have been trying to stop cars parking on the double yellow lines. The problem is caused by shoppers accessing the Late Shop and who won't use the car park provided. We have had more than one complaint of near misses to residents, both those in vehicles and those on foot on the pavement (who have been nearly hit by cars mounting and parking on the pavement). Firstly the Police and then Parkwise, despite some tickets being issued, have failed to stop the problem.

The LCC are going to undertake some measures to try to alleviate the problem: 1) replacing existing kerbs with full height kerbs 2) defining the bus stop at the junction and laying an H marking 3) erecting 3 bollards on the radius on the Co-op side.

Whilst welcoming any measures that will alleviate the problem which we feel is a safety hazard, we don't think these will stop the cars from parking. The Police (at the PACT meeting) thought that only by placing railings along both sides of the road would the problem be stopped (or by moving access to the store to the other side near the car park.”

Response: County Councillor Mrs P Case relayed a reply from the Lancashire County Council's Engineering Services Manager.

The Lancashire Locals budget allocation is expected to fund the erection of bollards on both sides of the road and Bus Stop Clearway markings, and the Officers hoped that the cost of lifting the kerbs could be met by the developer of the adjacent property. The County Council would explore the possibility of some bollards being replaced by guard rails, having regard to the need to safeguard visibility at the Bolton Road/Ashfield Road junction and allow the passage of pedestrians along Bolton Road.

Practice in other areas had shown that the proposed measures were likely to discourage the vast majority of pavement parking within 15 metres of the junction.

In this context, the Police representatives at the PACT meeting had been requested to feed their comments on any traffic/highway matter to John McLaughlin, the Police's representative at the County Council's Road Safety and Traffic Management meetings.

### Questions/Comments raised at meeting:



- (i) A Parish Councillor considered that the problem would best be alleviated by the repositioning of the entrance to the Late Shop closer to the car park.
- (ii) A resident complained that Parkwise Attendants did not visit rural areas on a regular basis and asked for clarification of the criteria governing the enforcement of the loading and unloading regulations.

Response: Keith Allen indicated that he would raise the feasibility of a greater number of Parkwise Attendants being allocated to visit the Anderton site on a more regular basis with the Parking Manager.

Keith also stated that it was accepted practice for Parkwise Attendants to delay issuing penalty notices for a minimum of 5 minutes after first observing infringements of the loading or unloading regulations.

## 2. Litter around the Late Shop

“A constant source of complaint. Letters to the store manager have proved futile but we have had a positive response from the area manager who has made a site visit and will be implementing measures to improve the situation.

We feel much of the litter is caused by overflowing recycling bins on the site and are in communication with an Officer to see if he can sort this out.”

Response: County Councillor Mrs Case reminded the Forum that waste receptacles were provided by the owners around the shop, but the presence of the bins did not seem to deter people from strewing litter on the ground. The owners had, however, been requested to ensure that the area around the shop was cleaned on a regular basis.

### Questions/Comments raised at meeting

- (i) A Parish Councillor suggested that the litter problem was aggravated by the fact that the litter bins around the Late Shop at Anderton were not being emptied on a regular basis.

Response: Jo Oliver clarified that private contractors were now responsible for the collection and disposal of rubbish from litter bins throughout the Borough. Jo promised to contact the contractors to request more frequent emptying of the litter bins close to the Late Shop at Anderton and appealed to the Forum members to notify her of any other locations where litter problems were being created by overflowing bins so that she could arrange for collections by the contractors.

## 3. Babylon Lane

“We were pleased to see all the slurry sealing of pavements which has taken place within our parish this Spring but are at a loss to know why only one side of Babylon Lane was done. The other side is still like a patchwork quilt! As it will be on the route of the judges in our entry for the North West in Bloom competition, we are anxious to have the road completed.

Meanwhile, many thanks to the LCC for not mowing down our daffodils this Spring – achieved via the Forum and County Councillor Mrs Pat Case.”

Response: County Councillor Mrs Case relayed a reply from the County Council’s Engineering Services Manager.

The footway on the south side of Babylon Lane had been treated earlier in the year following a request from Councillor C Hoyle and a subsequent inspection had revealed the footway to be the worst footway on Babylon Lane. There were many roads competing for the slurry sealing treatment and the Engineering Services Manager would add the footway on the north side of Babylon Lane to the waiting list of roads for consideration. The assessment of priorities would be undertaken later in the summer pending the commencement of the works either in late Autumn 2007 or early Spring 2008, after the North West in Bloom judging date.

## 07.18 OPEN FORUM

The Chair invited the local residents present at the meeting to raise questions and express views on any matters relating to the provision of local services or issues affecting the Adlington, Anderton, Coppull, Heath Charnock and Rivington Wards. In addition, a supply of Question Cards were made available at the meeting as an opportunity for residents to write their enquiries or views on the cards.

The Chair indicated that the appropriate Officer and/or Partner representative would endeavour, if possible, to provide a direct response to questions and issues raised at the meeting. If this was not possible a written reply would either be sent to the questioner as soon as possible after the matter had been fully investigated or a response reported to the next Forum meeting.

The following issues/questions were raised at the meeting:

- (i) A resident drew attention to the state of the grass verges on the Coppull side of the Coppull/Charnock Richard boundary, which she stated was strewn with litter and unkempt. This contrasted sharply to the well-tended verges on the Charnock Richard side and the resident queried the reason for the different standards of maintenance.

Response: Keith Allen undertook to ensure that the Grounds Maintenance Area Manager would contact the resident to investigate the complaint.

- (ii) A Parish Councillor complained that litter and overgrown weeds at the former railway station site at Coppull was offensive and creating a nuisance. The Parish Council had been unable to persuade Railtrack to take any action.

Response: Keith Allen requested the Coppull Parish Council to forward contact details to him so that the Council could consider options for either further negotiations with Railtrack or the institution of formal enforcement action.

- (iii) A resident complaint at the nuisance being caused by the failure of the Council to mow the grass at the rear of the even numbered properties on Dickens Road, Coppull.

Response: Keith Allen promised to arrange for the Grounds Maintenance Area Manager to visit the site and discuss the situation with the resident.

- (iv) A Parish Councillor indicated that she had heard rumours of proposals to establish a motorcycle track on land at Ellerbeck and asked if there was any validity in the rumour.

In this context, reference was also made to the problems on canal towpaths and rural roads created by motorcyclists.

Response: The Council's Officers reminded the Forum that plans to establish motorcycle tracks within the Borough would require planning permission and that the Chorley Council had in the past rejected proposals to create a motorcycle facility at Ellerbeck. The Officers were unaware of any formal resubmission of the proposals.

Keith Allen pointed out that a number of enforcement actions could be instigated by various Authorities (eg Lancashire County Council and the Police) to abate nuisances caused by the unlawful riding of motorcycles.

It was **AGREED** that Chorley Council's Officers would examine with Officers from the Lancashire County Council and the Police any nuisances and problems caused by motorcyclists on canal towpaths and rural roads to ascertain the extent of the problem and the feasibility of any action being taken either separately or collectively to alleviate the situation. The outcome of the Officers' investigations would be reported to the next meeting of the Community Forum and to the constituent Parish Councils.

- (v) A Parish Councillor said that he was disappointed that the timetable for the new bus service through Adlington had not been published on the County Council's web-site. The printed timetable also needed to be amended to read Rawlinson Lane, Heath Charnock, and not Adlington. In addition, the Parish Councillor intimated that, since the introduction of the new service, no formal bus stop signs had been erected on the length of Westhoughton Road.

Response: The Forum was assured that the points raised would be taken up with Lancashire County Council.

- (vi) In response to a query from the Chair, residents from Adlington and Heath Charnock indicated that they did not receive copies of the Chorley Borough News publication on a regular basis. This issue would, therefore, need to be addressed by the Authority.
- (vii) Paul Morris drew attention to the Chorley Council's revised web-site that had been launched recently. The web-site had been re-vamped and was now more attractive and customer focused. The E-Citizen facility, in particular, was designed to make direct access to service information, e-transactions and payments and direct submission of representations on planning applications easier for the public.

The Parish Council Clerks were advised to contact Shelley Wright, Chorley Council's Communications Manager, either by telephone on 01257 515033 or e-mail to [shelley.wright@chorley.gov.uk](mailto:shelley.wright@chorley.gov.uk) if they wished to promote any specific events or occasions within their areas.

- (viii) Jo Oliver reported that Chorley Council was organising a Community Skip Day on Monday, 9 July 2007 when the public would be encouraged to deposit unwanted items in large skips to be available throughout the Borough from 9.00am to 3.00pm. Two of the skips would be located in Coppull on Arcon Road and Longfield Avenue and one container would be placed in Windsor Avenue, Adlington.
- (ix) Lorraine Cross drew attention to the wide range of activities that would be available for children and young people throughout the summer months, either on a free or low cost basis, under the Council's 'Get Up and Go' programme.
- (x) The following additional issues/questions were raised on question cards presented after the close of the Forum meeting:

- (xi) 'Why have the hedges around Arcon Road not been cut since September. I have rung Council Officers twice and left my telephone number, but no-one has rung me back.'
- (xii) 'What do Councils spend money on that they did not spend money on 5 or 10 years ago?'
- (xiii) 'In future, and bearing in mind the Government's desire to ease planning restrictions, will there be more opportunities in future for 'windfall' development? Only large developers have had opportunities recently through, for example, the Buckshaw Village site.'
- (xiv) "Chorley Recycled Waste: To what uses are all 40% of recycled material collected in Chorley put?"

Replies to the question cards would be sent to the respective residents as soon as practicable and reported to the next Forum meeting.

#### **07.19 THE BIG 3 ISSUES**

The Chair reminded the Forum members of the Borough Council's interest in ascertaining members of the public's views on the major issues affecting their particular areas.

Forum members were invited to complete the cards available at the meeting to identify the three biggest issues or concerns that they would like to be addressed by the Borough Council and/or partner organisations. The cards had also been widely distributed throughout the Borough through local schools.

The responses would be analysed and a summary report would be compiled for submission to the next round of Community Forum meetings. The report would outline the major issues/concerns affecting areas, together with potential courses of action to address the issues.

#### **07.20 FEEDBACK / ITEMS FOR NEXT MEETING**

The Chair also drew attention to the feedback cards available at the meeting and invited the attendees to complete them to express their views on the format, arrangements and conduct of the Forum meetings. The cards could also be used to suggest items for consideration at the next meeting.

#### **07.21 DATES OF FUTURE MEETINGS**

The Chair reminded the meeting that future meetings of the Chorley South Community Forum were to take place on the following dates, commencing at 7.00pm at venues yet to be decided:

- Wednesday, 7 November 2007;
- Wednesday, 23 January 2008.

Chair

**CHORLEY SOUTH COMMUNITY FORUM**

**ACTION TAKEN ON ISSUES RAISED AT THE MEETING HELD ON**

**20 JUNE 2007**

<u><b>YOU SAID</b></u>	<u><b>WE DID</b></u>
When would speed detector cameras be installed on Spendmore Lane, Coppull?	The Police has confirmed that the mobile equipment has been acquired, officers have been trained in its use and the cameras will shortly be introduced on Spendmore Lane at various times of the day.
The excessive speeding of traffic on de-restricted roads in the rural areas (eg Long Lane, Heath Charnock) is a significant road safety hazard.	The extent of current problems has been raised at the Lancashire Road Safety Project meeting and a number of initiatives and speed restriction measures have been put in place. The situation will be monitored by the Police and other agencies.
Retrospective planning permission had been sought for the composting of shredded green waste and the construction of a concrete pond at Highfield Farm, Jolly Tar Lane, Coppull.	We contacted the Lancashire County Council who confirmed that the planning application was refused by the County Council on 4 July 2007.
Cars either parking on double yellow lines or mounting the pavement at Ashfield Road, Anderton, usually to stop whilst visiting the adjacent Late Shop, are causing problems.	The Lancashire County Council's Locals budget allocation is expected to fund the erection of either bollards or guard rails on both sides of Ashfield Road, together with Bus Stop Clearway markings. In addition, the developers of adjacent property have been asked to replace the low kerb in this area to deter cars mounting the kerb before the bollards are erected.
Parkwise Attendants do not visit rural areas on a regular basis.	Chorley Council's Streetscene Manager has asked the Parking Manager to consider sending a greater number of Parkwise Attendants to visit the Anderton site on a more regular basis.
Litter strewn about the area of the Late Shop at Anderton is a consistent source of complaint.	The owners of the Late Shop have been requested to ensure that the area around the shop is tidied regularly.

<u>YOU SAID</u>	<u>WE DID</u>
<p>The litter bins around the Late Shop at Anderton are not emptied on a regular basis.</p>	<p>Chorley Council's Waste and Contaminated Land Team Leader has instructed the contractor responsible for the collection and disposal of rubbish from litter bins to empty the litter bins close to the Late Shop more frequently.</p>
<p>Why has only one side of Babylon Lane at Anderton received slurry sealing treatment?</p>	<p>The footway on the south side of Babylon Lane warranted immediate treatment because of its condition. The north side footway will be assessed by the County Council's Engineering Services Manager, along with other roads competing for the slurry sealing treatment, with a view to a programme of priority works commencing in late Autumn 2007 or early Spring 2008.</p>
<p>The grass verges on the Coppull/Charnock Richard boundary are strewn with litter and unkempt and contrast sharply with the well-tended verges on the Charnock Richard side.</p>	<p>Chorley Council's Grounds Maintenance Area Manager has been asked to contact the complainant and investigate the situation on site.</p>
<p>Coppull Parish Council has been unable to persuade Railtrack to take action to clear the litter and overgrown weeds at the site of the former Coppull Railway Station.</p>	<p>The Coppull Parish Clerk has been asked to supply contact details to Chorley Council's Streetscene Manager who will consider options for either further negotiation with Railtrack or the institution of formal enforcement action.</p>
<p>The Council's failure to mow the grass at the rear of the even numbered properties on Dickens Road, Coppull is resulting in nuisance from indiscriminate depositing of rubbish.</p>	<p>Chorley Council's Grounds Maintenance Area Manager has been requested to discuss the situation on site with the complainant.</p>
<p>Motorcyclists are causing problems and safety hazards on canal towpaths and rural roads.</p>	<p>We can look to address this issue through the MATAC (Multi-Agency Tasking and Co-ordinating) process which allows us, where applicable, to liaise with other agencies and then direct resources to target and solve crime and disorder related issues across the Borough. The MATAC process is intelligence led and anyone experiencing or witnessing problems or repeated incidents at specific locations should report them to Paul Lowe (Assistant Crime and Reduction Manager) at the Bengal Street</p>

<u>YOU SAID</u>	<u>WE DID</u>
<p>Motorcyclists are causing problems and safety hazards on canal towpaths and rural roads (Continued)</p>	<p>Civic Offices, Chorley (Tel: 01257 515758) who will examine the problems with our partners.</p>
<p>The timetable for the new bus service through Adlington needs amending to read Rawlinson Lane, Heath Charnock (not Adlington) and should be published on the Lancashire County Council's web-site. In addition, no formal bus stop signs have been erected on the appropriate length of Westhoughton Road.</p>	<p>These issues have been raised with officers in the Public Transport Policy Unit at Lancashire County Council. We are assured that the timetable for the Chorley - Adlington Service 3/3A is now available on the Traveline Journey Planner website, whose link is <a href="http://nw.aimwebsite.co.uk">http://nw.aimwebsite.co.uk</a> The bus route follows Westhoughton Road and the section of Rawlinson Lane between Westhoughton Road and Chorley Road. This section of Rawlinson Lane does not have bus stops, but is Hail and Ride.  The Westhoughton Road section of the route in this area does not have any bus stops on it because of the few houses on it.  A new leaflet was produced on 3 September 2007, which confirms Rawlinson Lane within Heath Charnock. In addition, there will be a minor route alteration. The route will no longer serve Adlington Daisy Hill Drive, Sutton Lane and Fielding Place. There have been difficulties with serving these roads due to parked vehicles. Most of the withdrawn route is within walking distance of the revised route and passenger usage on this section of the route is low.</p>
<p>Many residents in Adlington and Heath Charnock do not appear to receive copies of the Chorley Borough News publication on a regular basis.</p>	<p>The method of distributing the Chorley Borough News throughout the Borough has been reviewed and altered which should result in the vast majority of households receiving a copy of the newspaper in future.</p>

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Jubilee House  
Lancashire Business Park  
Centurion Way  
Leyland  
Lancashire  
PR26 6TR  
Tel: 01772 644578

1st. August 2007

Dear

**Re: Consultation – Central Lancashire Community Engagement & Development Strategy**

A priority area for Central Lancashire Primary Care Trust is the development and implementation of a Community Engagement and Development Strategy that stimulates active participation in the PCT agenda and improves patient and public participation.

The strategy document sets out the community engagement and development framework and principles that Central Lancashire PCT will work to along with an action plan to achieve a number of key objectives over the coming year.

The consultation process on the draft strategy and action plan, with patients, the public, statutory organisations, staff and other partner organisations, will inform and enrich this strategy and in particular the action plan that will be key its implementation. The consultation period is between August and October 2007.

For more information on this strategy, or to find more about becoming involved in putting it into action, please contact us:

- Via our website using the following link

<http://www.centrallancashire.nhs.uk/centrallancsPortal/cmsitem?documentPath=lib/Community%20Engagement%20Strategy&version=1>

- By email on [haveyoursay@centrallancashire.nhs.uk](mailto:haveyoursay@centrallancashire.nhs.uk)
- By phoning the Community Engagement Team on 01772 644400

- By writing to the Community Engagement Team at Central Lancashire PCT, Jubilee House, Lancashire Business Park, Centurion Way, Leyland, PR26 6TR

If you, or someone you know, would like to obtain a copy of this strategy in another format e.g. large print, on audio tape, or in another language please contact us using one of the above methods.

Over the coming three months the PCT will also be undertaking a series of workshops and meetings with the public, partner organisations and community groups to get direct feedback and input into the strategy and action plan and a final version will be submitted in November to the PCT Board incorporating any changes or additions resulting from the consultation.

If you are interested in attending a meeting or workshop to discuss the strategy and action plan then please contact:

Maureen Harrison, Community Engagement Team, on 01772 644574 or by email to [maureen.harrison@centrallancashire.nhs.uk](mailto:maureen.harrison@centrallancashire.nhs.uk)

Or

Alison Johnson, Associate Director Community Engagement, on 01772 644571 or by email to [alison.johnson@centrallancashire.nhs.uk](mailto:alison.johnson@centrallancashire.nhs.uk)

Yours sincerely



**Doreen Hounslea**  
**Director Commissioning and Community Engagement**